

COVID VIEWING GUIDANCE FOR BUYERS AND RENTERS – 19th July 2021

1. **FACE TO FACE VIEWINGS.** Are encouraged to best ensure a property is suitable
2. **HEALTH QUESTIONS.** Viewers may be asked several health questions prior to any viewing. Please don't be offended!
3. **MINIMUM NUMBER OF VIEWERS.** There is no restriction on number of viewers in place.
4. **TRAVEL SEPERATELY** Our team members will travel to the viewing in their own transport.
5. **USE OF FACE & HAND COVERING.** In the first instance we will respect the wishes of any occupant of a property if they would prefer protective equipment to be worn. Viewers are kindly asked to bring with them on the viewing their own masks and gloves and keep them on during the viewing if directed by our representative. DC Lane reserve the right to refuse a viewing if the visitor is not able to respect the occupiers preference for any reason.
6. **BE FLEXIBLE** Viewings may be subject to cancellation and will not proceed where a current occupant has reported experiencing symptoms, has tested positive, is shielding or self-isolating.
7. **WE WILL PREPARE** Where the property is vacant, our representative will open all doors, windows prior to the viewing.
8. **DON'T TOUCH!** All viewers will be asked not to touch any part of the property.
9. **CLEANING UP** Our team member will clean any doors or window latches or other surfaces that they have touched at the end of the viewing.
10. **OCCUPIED PROPERTIES** Where properties are not vacant, we will kindly ask the occupants to leave all doors and other relevant areas open at the start of the viewing. We will kindly ask the occupant to leave the property while we are conducting the viewing. If this is not possible, masks and gloves should be used by our representative and any viewer.